



# Industrial customers

## Trade wastewater fees and charges for 2020-21

These fees and charges cover the costs for us to manage and treat trade wastewater. Charges for industrial customers consist of management charges and waste quality charges.

### Management charges

#### Application fees

Cover the cost to establish and process new applications for customers to discharge trade wastewater to the wastewater system.

Non-standard applications are for an assessment of pollutants that are not covered in our *Acceptance standards and charging rates* fact sheet, plus any analytical cost for assessing the wastewater to be discharged, up to a maximum of \$20,000.

Application fee (standard)	\$812.78
Application fee (non standard)	\$112.11/hour

#### Variation fees

Cover the cost to validate and process changes for an existing consent. A customer may request and pay for a variation once every six months.

Variation fee	\$457.77
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#### Consent fees

Cover the cost to manage consent to discharge industrial trade wastewater to the wastewater system. This includes planned inspections, monitoring and administration.

Risk index	Fees per quarter*
1	\$2,736.41
2	\$2,736.41
3	\$2,736.41
4	\$1,262.96
5	\$841.97
6	\$420.99
7	\$210.49

\* These charges apply each quarter but are calculated using a daily rate. Quarters with fewer days will cost less.

#### Additional inspection fees

We include planned inspections in the consent fees. An additional inspection fee will apply, if additional inspections are needed to monitor a trade waste discharge to ensure a customer complies with requirements.

Additional inspection fee	\$205.53
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## Wastesafe

Wastesafe is the electronic tracking system we use to monitor the generation, collection, transport and disposal of grease trap waste.

If you have a grease trap, you must have a Wastesafe transporter clean it out, at the frequency we set.

Your Wastesafe transporter will charge you directly for:

- cleaning your grease trap
- transporting your grease trap waste to a treatment facility
- treating your grease trap waste at the treatment facility.

Liquid waste (grease trap) trap charge	\$10.32 per quarter*
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\* These charges apply each quarter but are calculated using a daily rate. The charge listed is the maximum quarterly charge based on 92 days, quarters with fewer days will cost less.

## Waste quality charges

### Waste quality and mass charges

We charge customers for the mass of substances in their trade wastewater, using the rates set out in this fact sheet.

For substances with a 'domestic equivalent', we'll deduct the mass of substances up to the equivalent domestic mass to determine the chargeable trade waste mass.

<b>Chargeable trade waste mass</b>	=	Trade waste mass (actual or assessed)	-	Equivalent domestic mass
<b>Equivalent domestic mass</b>	=	Volume (actual or assessed)	x	Equivalent domestic concentration

## Domestic substance and charging rates

### Discharging to a primary wastewater treatment plant

Substance	Charging rate (\$/kg)
BOD	0.326 + (0.142 x [BOD mg/L]/600)
Suspended solids	0.460
Grease	0.417

### Discharging to a secondary/ tertiary wastewater treatment plant

Substance	Charging rate (\$/kg)
BOD	1.609 + (0.142 x [BOD mg/L]/600)
Suspended solids	1.049
Grease	1.086
Nitrogen	1.203
Phosphorus	1.389

We do not charge for ammonia, sulphate, total dissolved solids and non-domestic pollutants, such as metals, chlorinated phenolics and petroleum hydrocarbons. However, we set and enforce acceptance standards for each substance.

Exceeding acceptance standards can adversely impact the beneficial re-use of biosolids and recycled water quality. It can also threaten staff safety and the environment.

There are charges for exceeding standards. See our [Acceptance standards and charging rates](#) fact sheet for more information on acceptance standards.

### Corrosion-impacted catchments

Sydney Water regularly assesses its wastewater networks to determine if a system is affected by accelerated odour and corrosion. When this happens, we apply a temperature and pH charge, if the customer is committed to or complying with an approved effluent improvement program.

Substance	Charging rate
Temperature > 25°C	\$8.231 per ML of wastewater with temperature > 25°C
pH < 7.0	\$74.348 per ML of wastewater of pH < 7.0

### Charges for exceeding standards

We'll charge customers double the quality charging rate (for the chargeable trade waste mass) for any substance discharged that exceeds our published acceptance standard.

### Sale of trade waste data

Certain sections of industrial consents are subject to public disclosure. We'll prepare and present trade waste data to meet a customer's needs at a cost.

Sale of trade waste data (includes GST)	\$165.52 per hour
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### Want to know more?

Visit [sydneywater.com.au](http://sydneywater.com.au), email [businesscustomers@sydneywater.com.au](mailto:businesscustomers@sydneywater.com.au) or speak to a business customer representative by calling **13 20 92**.