



Commercial customers

Trade wastewater fees and charges for 2020–21

This fact sheet lists the commercial processes that require a formal written permit and explains the fees and charges that apply for one year from 1 July 2020. Charges for commercial customers consist of management and waste quality charges.

Management charges

Permit fees

These cover our costs to manage permits for discharging trade wastewater to the wastewater system including the cost of:

- planned inspections
- monitoring
- administering permits.

Maximum quarterly permit fees*	
First process	\$27.37
Each additional process	\$9.12

* These charges apply each quarter but are calculated using a daily rate. The charge listed is the maximum quarterly charge based on 92 days, quarters with fewer days will cost less.

Additional inspection fees

We include planned inspections in the permit fees. An additional inspection fee will apply if additional inspections are needed to monitor a trade waste discharge to ensure a customer complies with requirements.

Additional Inspections	\$205.53 per inspection
------------------------	-------------------------

Wastesafe

Wastesafe is the electronic tracking system we use to monitor the generation, collection, transport and disposal of grease trap waste.

If you have a grease trap, you must have a Wastesafe transporter clean it out, at the frequency we set.

Your Wastesafe transporter will charge you directly for:

- cleaning your grease trap
- transporting your grease trap waste to a treatment facility
- treating your grease trap waste at the treatment facility.

Liquid waste (grease trap) trap charge	\$10.32 per quarter*
--	----------------------

* These charges apply each quarter but are calculated using a daily rate. The charge listed is the maximum quarterly charge based on 92 days, quarters with fewer days will cost less

Waste quality charges

We assess concentrations for commercial processes, based on representative sampling. Each process is assigned to a charging band, to determine a volumetric charging rate.

Where the property is separately metered we will, if possible, apply a discharge factor, to determine how much trade wastewater is discharged. Where the property is not separately metered, we assess how much is discharged, based on a representative sample of similar businesses.

Commercial customers pay charges based on the mass of pollutants they discharge to the wastewater system. The quality of trade wastewater for commercial customers is based on historical records for the particular process.

Similar processes are grouped together and have an associated **charging rate**, expressed as \$/kL (kilolitre). Where we need the volume of trade waste discharged to the wastewater system to be measured, we may need the customer to install a check meter to accurately measure how much water is supplied to a process that generates trade waste.

Sydney Water may charge more where customers have poorly maintained or inadequate pre-treatment equipment.

See the tables over the page for commercial processes and charging codes

Sale of trade waste data

Certain sections of commercial permits are subject to public disclosure. We will prepare and present trade waste data to meet a customer's needs at a cost.

Sale of trade waste data (includes GST)	\$165.52 per hour
---	-------------------

Want to know more?

Visit sydneywater.com.au, email businesscustomers@sydneywater.com.au or speak to a business customer representative by calling **13 20 92**.

Commercial processes and charging codes

Process group	Charging rate (\$/kL)
High-strength BOD food*	
Fried chicken BOD > 2000 mg/L	2.383
Asian style BBQ	
Ice cream parlour	
Bakery retail - hot breads, cakes	
Low-strength BOD food*	
Hamburger restaurant (with vertical gravity separator)	1.719
Cafeteria, canteen and school - hot meals	
Take-away, including fish and chips, hot chicken	
Snack bar, coffee lounge, hot foods	
Restaurant - food court	
Kitchen - hospital, nursing homes	
Hamburger restaurant (Non VGS)	
Pizza restaurant	
Function centre	
Fried chicken BOD < 2,000 mg/L	
Delicatessen with hot food <12 kL/day	
Wholesale food <12 kL/day, caterer	
Hotel/ motel kitchen	
Butcher - retail	
Fish (fresh outlets), no cooking	
Chicken (fresh retail), no cooking	
Smallgoods < 12kL/day maximum	
Wholesale butcher < 12 kL/day maximum	
Bakery retail - pies, sausage rolls	
Automotive	
Service station under canopy forecourt	0.490
Panel beating and spray painting	
Car detailer	
Car wash - hand wash and pressure spray	
Car wash - mechanical <12 kL/day	
Mechanical workshop, auto recyclers	

* If the pre-treatment is not maintained, a higher charge of \$13.292/kL applies for low strength BOD food and high strength BOD food.

Process group	Charging rate (\$/kL)
Commercial laundry	
Laundromat	0.403
Commercial laundry < 2 ML/yr	
Laundry – hospital, nursing home, hotel < 2 ML/yr	
Small dyers < 600 L/day	
Equipment hire washing	2.835
Lithographic processing	0.282
Photographic	
Waterless minilab, with silver recovery unit (SRU)	Nil
Waterless minilab, used chemistry taken off-site	
Waterwash minilab, with SRU	
Waterwash minilab, silver rich wastewater transported off-site	
Xray, with SRU	
Xray, silver rich wastewater transported off-site	
Graphic arts film, with SRU	
Graphic arts film, silver rich wastewater transported off-site	
Photo outlab, with SRU	
Professional lab, with SRU	
Wholesale lab, with SRU < 2 kL/day	
Microfilm processing, with SRU	
Educational institution – black & white photo only	
Dental hospital, silver rich wastewater transported off-site	
Ship to shore pump out	Nil
Miscellaneous	
- School laboratory	Nil
- Municipal pool/aquatic centre	
Other	
Wastesafe only, includes school domestic science	Nil
Screen printing	
Battery room – commercial	
Ceramic and pottery (hobby club)	
Stoneworking	
Glass finishing (commercial)	
Small laboratory, hospital/university laboratory, pathology laboratory, morgue	
Mobile bin wash – commercial	
Portable toilet waste	
Cooling tower, boiler blowdown – commercial	