



Backflow prevention – web lodgement

Terms and conditions

As a user of the Sydney Water website for lodging a Backflow Inspection and Maintenance Test Report(s), Backflow Prevention Device Inspection and Maintenance Report you are bound by these terms and conditions.

Use of the Sydney Water web lodgement system indicates your acceptance of these terms and conditions.

Sydney Water cannot guarantee that errors in recording, transcribing, storing or transmitting information or in operating this website will not occur. Accordingly, Sydney Water does not guarantee the accuracy, adequacy, timeliness (despite any apparent date stamping) and completeness of information on this website.

To the extent permitted by law, Sydney Water is not liable to you for any damages, losses or liabilities of any kind (whether as a result of negligence or otherwise and including consequential loss or damage) that occur from your use of the web lodgement system and any information, material or functionality that forms part of it.

This web lodgement system and the information contained in it are subject to copyright. You may print a copy of information from this website for personal use. No information on this website shall be altered, reproduced, transmitted or any part of this website linked, framed, cached or mirrored to, without first getting written approval from Sydney Water.

Purpose

This web lodgement system has been established to allow Sydney Water authorised users to access information and perform related transactions with Sydney Water to lodge Backflow Inspection and Maintenance Test Reports.

Acceptance of terms and conditions

Use of the Sydney Water web lodgement system indicates your acceptance of these terms and conditions. If you do not accept these terms and conditions you must not use this website.

Sydney Water reserves the right to vary these terms and conditions. Any amendment to these terms and conditions will be effective immediately when it is published on this website. Your continued use of this website following such notification will represent your agreement to be bound by these terms and conditions as amended.

Security

To access these online services and to perform transactions you will need to register with Sydney Water. We will issue you a user ID and Password.

To maximise your security you must;

- change the password when you first access the Sydney Water web lodgement system
- change the password regularly
- choose a password that is not easily guessed or 'hacked'
- not record your user ID and password
- protect your user ID and password from being stolen
- not disclose your user ID and password to anyone or use it in a way that may allow others to discover it
- immediately advise Sydney Water if you suspect your user ID or password has been stolen, lost or disclosed
- exit immediately on completing online services transactions.

You transmit information through the internet at your own risk.

Liability

Sydney Water considers that the technology used by the Sydney Water web lodgement system provides a reasonable level of security to guard against unauthorised access to your information and use of the system. However, Sydney Water cannot guarantee that the security of this system cannot not be compromised. In using this system you acknowledge that it may not be secure.

To the extent permitted by law, Sydney Water is not liable to you for any damages, losses or liabilities of any kind (whether as a result of negligence or otherwise and including consequential loss or damage) that occur in connection with your using the web lodgement system and any information, material or functionality that is part of it.

Sydney Water is not liable for any losses, damages or liabilities of any kind arising from any disruptions to this website.

You must take appropriate measures to ensure that items selected from this web lodgement system are free from viruses or the like that may damage or interfere with your computer systems. Sydney Water is not liable for any damage to your computer systems, if it occurs in connection with the use of this website.

Termination

Your access to this website may be terminated at any time by Sydney Water without notice. In the event of termination, all disclaimers and limitations of liability in these terms and conditions will continue to apply.

Currency of information

Information available through the website concerning a authorised user ID will normally be current up to the close of the previous day Sydney Water was open for business.

Mistakes in transactions

Contact us during business hours if you think there has been a mistake in a transaction made through the web lodgement system. Email backflow@sydneywater.com.au

Linking to Sydney Water site

Links to this web lodgement system from other websites are not permitted without first getting Sydney Water's written consent.

Warranties

Sydney Water cannot guarantee that errors in recording, transcribing, storing or transmitting information or in operating this website will not occur. Accordingly, Sydney Water does not guarantee the accuracy, adequacy, timeliness (despite any apparent date stamping) and completeness of information on this website.

Sydney Water reserves the right to add, remove or alter content from the website without notice.

Jurisdiction

In the event of a dispute arising in connection with the use of this website portal, the applicable law is that of the State of New South Wales, Australia.

Copyright and trademarks

This web lodgement system including text and graphics is subject to copyright. Information from this website may be viewed and you may also print a copy of information for personal use. No information from this website may be altered, reproduced, transmitted or linked to without Sydney Water first giving specific written consent.

Privacy statement

Sydney Water collects and manages the personal information you provide in accordance with the Privacy and Personal Information Protection Act 1998 (PPIP Act). Where it is necessary to provide services to you, we may provide this information to contractors employed by Sydney Water. To ensure your information is protected, these contractors must also comply with the requirements of the PPIP Act.

We may also use the information you provide to notify you about other Sydney Water offers. These offers may be based on information you have provided and on your history with us as a customer.

For more information about privacy or access to your information, email the Privacy Coordinator at privacy@sydneywater.com.au or write to The Privacy Coordinator, Sydney Water, PO Box 399, Parramatta, NSW 2124.

Definitions

'Sydney Water, 'we', 'our' or 'us' means Sydney Water Corporation.

'Online services' means the website provided by Sydney Water that enables you to perform transactions.

'Transaction' means any transaction we allow you to execute using online services.

'You' or 'your' means the registered person for Sydney Water online services (including any third party authorised by you to access your account).

'Loss' means any loss or damage, suffered directly or indirectly including that attributable to negligence.

'User ID means the unique identifier which is used to identify authorised users and their associated details.

'Password' means an alphanumeric containing six characters, which is only known by the authorised users.
